

SURREY COUNTY COUNCIL**LOCAL COMMITTEE (ELMBRIDGE)**

DATE: 8TH JUNE 2015
LEAD OFFICER: NICK HEALEY, AREA TEAM MANAGER (NE)



SUBJECT: HIGHWAYS UPDATE

DIVISION: ALL

<u>SUMMARY OF ISSUE:</u>
<p>This report summarises progress with the Local Committee's programme of Highways works for the current Financial Year 2015-16.</p> <p>Members are encouraged to start considering the strategy and priorities for next Financial Year, 2016-17.</p>
<u>RECOMMENDATIONS:</u>
<p>The Local Committee (Elmbridge) is asked to:</p> <ul style="list-style-type: none"> (i) Approve the introduction of a Bus Stop Clearway in Station Road, Stoke D'Abernon (paragraph 2.8 refers); (ii) Authorise the Area Team Manager in consultation with the Chairman, Vice Chairman, and relevant Divisional Member(s) to undertake all necessary procedures to deliver the agreed programmes.
<u>REASONS FOR RECOMMENDATIONS:</u>
<p>The recommendation is intended to facilitate delivery of the 2015-16 Highways programmes funded by the Local Committee, while at the same time ensuring that the Chairman, Vice Chairman and relevant Divisional Members are fully and appropriately involved in any detailed considerations.</p>

<u>1. INTRODUCTION AND BACKGROUND:</u>

1.1 Surrey County Council's Local Transport Plan (LTP) aims to improve the highway network for all users. In general terms it aims to reduce congestion, improve accessibility, reduce the frequency and severity of road casualties, improve the environment, and maintain the network so that it is safe for public use.

1.2 Outturn figures from 2014-15 are shown in Table 1 below. Cabinet has agreed to carry forward the capital under/overspends into the new Financial Year 2015-16. Revenue under/overspends will not be carried forward.

Table 1 Revenue outturn from 2014-15 (rounded figures)

	Budget	Expenditure	Outturn
Revenue	£215,000	£259,000	£44,000 overspend
Capital	£608,000 (including £60,000 external funding)	£576,000	£32,000 underspend

1.3 The Local Committee in Elmbridge has been delegated Highway budgets in the current Financial Year 2015-16 as follows:

- Local Revenue: £161,050
- Community Enhancement: £45,000
- Capital Integrated Transport Schemes: £202,000
- Capital Maintenance (drainage): £50,500
- Capital Maintenance (general): £151,500
- Capital underspend carried forward from 2014-15: £32,000
- **Total: £642,050**
(2015-16 budget £610,050 plus 2014-15 carry forward £32,000)

1.4 The funds delegated to the Local Committee are in addition to funds allocated at a County level to cover various Highways maintenance and improvement activities, including inspection and repair of safety defects, resurfacing, structures, vegetation maintenance, and drainage.

2. ANALYSIS:

Annual Local Revenue and Capital Programmes

2.1 In February 2015 Committee approved the 2015-16 budget allocations shown in Table 2 below:

Table 2 Approved allocation of budgets for 2015-16

Approved allocation	Amount
Pooled Revenue To cover various revenue concerns across the Borough for example: patching and kerb works, minor safety schemes, extra vegetation. The Community Gang would be funded from this allocation.	£150,000
Street Smart	£40,000
Capital to be used for drainage	£50,500
Divisional Allocations	£369,550 (£41,061 per Division)
Total	£610,050

2014-15 Divisional Programmes – carried forwards into 2015-16

2.2 Table 3 below details those schemes from the 2014-15 Divisional Programmes that were carried forwards into 2015-16.

Table 3 2014-15 schemes carried forwards into 2015-16

Location	Proposed works	Cost	Status
Long Ditton Schools	School safety measures	£90,500	In detailed design. CIL funded.
Stoke Road, Cobham	Reduce speed limit to 30mph	£4,000	Monitoring on hold due to utility works. Divisional Member has agreed to provide funding for VAS.
Fairmile Park Road, Cobham	Speed Limit Review	£2,400	Works order raised; awaiting programming.
Total carried forward cost		£96,900 <i>Including £90,500 CIL funding and £4,000 Member funding</i>	

2015-17 Divisional Programmes

2.3 The Divisional Programmes have been developed in consultation with Members to invest the nine Divisional Allocations (£41,061 per Division for 2015-16) in maintenance and improvement schemes across the Borough. It is not possible to spend exactly the same in each Division. The Divisional Programmes have been designed to provide as even a share in each Division as is reasonably practical.

2.4 Table 4 details progress with the 2015-17 Divisional Programmes, and highlights schemes recommended for implementation in 2015-16.

Table 4 2015-17 Divisional Programmes

Location	Proposed works	Cost	Status <i>(at the time of writing)</i>
Walton Road near new Day Centre / Mole hall in Bishop Fox Way	New Pedestrian Crossing – feasibility study.	£5,000	Feasibility study in progress.
Walton Road at War Memorial - feasibility only	New Pedestrian Crossing – feasibility study.	£5,000	Feasibility study in progress.
Third Close, West Molesey	Local Structural Repair (LSR)	£tbc	Walk through complete, in pricing. Recommended for construction in 2015-16.
Buckingham Avenue (side roads), West Molesey	LSR	£13,000	Walk through complete, in pricing. Recommended for construction in 2015-16.
Spring Gardens, West Molesey	LSR	£27,000	Walk through complete, in pricing. Recommended for construction in 2015-16.

Location	Proposed works	Cost	Status <i>(at the time of writing)</i>
Heath Road, Weybridge	Complete feasibility and obtain permissions for footway / cycleway improvement	-	Need to consult Elmbridge Borough Council.
Hangar Hill, Weybridge	LSR	£19,000	Walk through complete. Awaiting pricing. Recommended for construction in 2015-16. Risks: Cost.
Curzon Road, Weybridge	LSR	£58,000	Walk through complete. Awaiting pricing. Recommended for construction in 2015-16. Risks: Tar, cost.
Stoke Road, Cobham	LSR	£55,000	Deferred due to utility works.
Vincent Road, Cobham	Repair decorative arches	£tbc	Reviewing specification and cost with Structures Team.
Pleasant Place, Hersham	Pedestrian crossing improvements	Up to £125,000	Feasibility study in progress. £85,000 CIL funding available for pedestrian improvements in the centre of Hersham.
Molesey Road near Thrupps Lane	Pedestrian crossing improvements	Up to £125,000	Feasibility study in progress. £85,000 CIL funding available for pedestrian improvements in the centre of Hersham.
St Leonard's Road, Claygate	LSR	£44,000	Walk through complete. Awaiting pricing. Recommended for construction in 2015-16. Risks: Cost.
High Street, Claygate	LSR	£10,000	Walk through complete. Awaiting pricing. Recommended for construction in 2015-16. Risks: Cost.
Cigarette Island Lane	Realignment of uncontrolled pedestrian crossing	£5,000	Detailed design in progress. Recommended for construction in 2015-16.
High Street, Esher (Slip road outside Boots)	LSR	£15,000 to £20,000	Walk through complete. Awaiting pricing. Recommended for construction in 2015-16.

Location	Proposed works	Cost	Status <i>(at the time of writing)</i>
High Street, Esher (Main road leading up to The Bear)	LSR	£tbc	Walk through complete. Awaiting pricing. Recommended for construction in 2015-16. Risks: Cost.
Park Road, East Molesey	LSR	£35,000 to £40,000	Walk through complete. Awaiting pricing. Recommended for construction in 2015-16. Risks: Tar, cost.
Lammas Lane, Esher	Speed Management (reserve scheme)	£5,000	Speed assessment in progress.
High Street, Thames Ditton	Remodel fountain junction – feasibility study only.	£5,000	Feasibility study in progress.
Footpath 22 – between Ditton Hill Road and Rectory Lane	Footway slurry	£1,600	Walk through complete, in pricing. Recommended for construction in 2015-16.
Rectory Road	LSR	£53,500	Walk through complete, in pricing. Recommended for construction in 2015-16. Risks: Tar.
Basingfield Road	Footway widening on railway side (reserve scheme)	£35,000	Walk through complete. Need to review timing once cost is confirmed.
Rydens Road	New pedestrian Crossing	£110,000	Further public consultation being prepared. Subject to consultation and Committee approval, this scheme could be constructed in 2016-17.
Sidney Road	Footway slurry (reserve scheme)	£45,000	On hold at the present time.
Stuart Avenue	Footway slurry (reserve scheme)	-	Complete. <i>Centrally funded.</i>
Braycourt Avenue	Footway slurry (reserve scheme)	£15,000	Walk through complete. Need to review timing once cost is confirmed.
Total value of 2015-17 Divisional Programmes		Approximately £646,000 <i>Notes:</i> 1) Expenditure of approx £311,000 in 2015-16. 2) For two schemes the cost is to be confirmed.	

- 2.5 The total value of the capital programme, including the carried forward costs and the 2014-15 Divisional Programmes, is estimated to be approximately **£743,000**. This includes £175,500 CIL funding, and £4,000 from Members' non-Highways funding. For two schemes the costs are yet to be confirmed. The cost of the schemes recommended for construction in 2015-16, together with the cost of feasibility studies currently in progress, is estimated to be approximately £311,000, although this cost estimate will rise as prices for schemes are confirmed. The total programme value will also shift as costs of individual schemes are confirmed.
- 2.6 Officers will keep the Chairman, Vice Chairman and appropriate Divisional Member updated as the remaining schemes are delivered, taking decisions as necessary to ensure the programmes are delivered, and cost variations managed.

Programme Monitoring and Reporting

- 2.7 Officers will update Committee with progress in the delivery of its works programmes at each Committee meeting. In addition Committee Chairmen are provided with detailed monthly finance updates, which detail all the orders raised against the various budgets, as well as the works planned for each of the budgets.

Bus Stop Clearway in Station Road, Stoke D'Abernon

- 2.8 It is recommended to introduce a new Bus Stop Clearway in Station Road, Stoke D'Abernon, adjacent to the *Cooper* car dealership, to give buses uninterrupted access to the boarding area. At the present time buses are frequently obstructed and unable to pull in to the kerb due to inconsiderate parking. The times of the restriction would be *no stopping between 7am to 7pm Monday to Saturday*, which is appropriate to the operating times of the bus service. This follows Department of Transport guidance for introducing clearways.

Customer Services update

- 2.9 The mild weather in the first quarter of 2015 has meant the slight downward trend has continued since 2014. For January to March, 35,467 enquiries were received at an average of 11,822 per month this compares to 12,400 for 2014.
- 2.10 For Elmbridge specifically, 3,700 enquiries have been received since January of which 1,394 were directed to the local area office for action, 90% of these have been resolved. This response rate is slightly below the countywide average of 93%.
- 2.11 For the first quarter, 110 stage 1 complaints were received of which 34 were for the North East Area, including Elmbridge. The main reasons for these complaints were staff conduct and service delivery.
- 2.12 The Service has recently undergone its annual Customer Service Excellence (CSE) review. This recognised the improvements that have been made and has recommended retention of the award. We recognise that there is still long way to go but CSE is a continuous improvement tool and we are using this to drive up performance and the customer experience.
- 2.13 Examples of improvements made over the last year include the introduction of the new Works Manager System and changes to the

Roadworks web page. An improvement project for communication of Operation Horizon schemes is ongoing.

- 2.14 To increase our understanding of customer satisfaction we have arranged for customer service questions to be included in the annual National Highways & Transport survey. This will provide a new opportunity for benchmarking the service we provide and input to future business planning. A Member survey will run in parallel to this, giving councillors the opportunity to have their say, more information will be provided through the CSE Member Reference Group.

Parking update

- 2.15 The 2014 Parking Review objections have been considered and decisions made. It is anticipated that changes will be implemented during May and June 2015.

Operation Horizon update

- 2.16 The Operation Horizon programme of major resurfacing is available on the Surrey County Council website here:
<http://new.surreycc.gov.uk/roads-and-transport/highways-information-online/horizon>.

Priorities for 2016-17

- 2.17 Members are encouraged to start considering their priorities for investing the Local Committee's Highways budgets in 2016-17, noting that Committee has already identified schemes for delivery in 2016-17 as part of the Divisional Programmes. It is suggested that the strategy for allocation of Committee's 2016-17 Highways budgets should be agreed in September 2015, and that the 2016-17 programme of works should be agreed in December 2015. This timetable would facilitate efficient planning and delivery of the 2016-17 programmes.

3. OPTIONS:

- 3.1 None at this stage. Officers will revert to the Chairman, Vice Chairman and Divisional Member, or indeed the Committee as appropriate, whenever preferred options need to be identified.

4. CONSULTATIONS:

- 4.1 None at this stage. Officers will consult the Chairman, Vice Chairman and Divisional Members as appropriate in the delivery of the programmes detailed above.

5. FINANCIAL AND VALUE FOR MONEY IMPLICATIONS:

- 5.1 The financial implications of this paper are detailed in section 2 above.

6. EQUALITIES AND DIVERSITY IMPLICATIONS:

- 6.1 It is an objective of Surrey Highways to treat all users of the public highway equally and with understanding.

7. LOCALISM:

7.1 The Local Committee prioritises its expenditure according to local priorities.

8. OTHER IMPLICATIONS:

8.1 A well-managed highway network can contribute to reduction in crime and disorder as well as improve people's perception of crime.

9. CONCLUSION:

9.1 This Financial Year's programmes are being delivered.

9.2 Members are encouraged to start considering the strategy and priorities for next Financial Year.

10. WHAT HAPPENS NEXT:

10.1 The Area Team Manager will work with Divisional Members, the Chairman and Vice-Chairman to deliver this Financial Year's Divisional Programmes.

Contact Officer: Nick Healey, Area Team Manager (NE)

Consulted: Divisional Members, in the identification of schemes for their respective Divisional Programmes.

Annexes: 0

Sources/background papers: None.
